

BROOKLANDS MUSEUM

BROOKLANDS TOUR GUIDES

Our **Tour Guides** welcome visitors of all ages and diverse backgrounds to the Museum. They are central to Brooklands Museum's mission 'to preserve and interpret the heritage of Brooklands, to use that heritage to inspire and educate and to provide a world-class visitor attraction accessible to all.' The birthplace of British motor sport and aviation, and home of Concorde, Brooklands comprises an unparalleled collection of Vickers and Hawker aircraft, and Brooklands racing cars and motorcycles all displayed in and around the historic buildings on the site where many were originally built or maintained. Brooklands is unique and opens every day with the support of an award-winning team of volunteers.

We have three distinct roles for tour guides at Brooklands Museum:

Our **Schools Tour Guides** report to the Learning Officer. They welcome school groups and interpret the site and history through guided tours adapting to different age groups and learning style. They also deliver workshops and demonstrations and assist with developing new activities when required.

Our **Corporate Tour Guides** report to the Learning Officer. They welcome adult groups from a wide range of organisations and deliver tours adapted to their interests.

Our **Torchlight Tour Guides** report to the Event Manager. They welcome pre booked groups visiting the site after dark! They interpret some aspects of the site and history through guided tours, focusing on hauntings, sightings of the paranormal and tales of racing accidents, some including deaths of some pioneers who raced at Brooklands.

Essential Skills for Tour Guides include:

- Willingness to learn tours as per training provided
- Good communication skills, adaptability and good timekeeping
- Stamina to deliver activities for the required amount of time
- Courteous and helpful always

Desired Attributes include:

- Experience of working with people of different ages and abilities
- Experience of working in a customer facing role

If you would like more information and full role descriptions for any of these roles, please contact our Volunteer Manager, suelewin@brooklandsmuseum.com