

BROOKLANDS MUSEUM

VISITOR GUIDELINES

Brooklands Museum welcomes people of all ages and interests and to ensure that everyone has a safe and enjoyable visit we ask that all visitors abide by the following guidelines:

- Respect other visitors, Museum staff and Volunteers. Abusive behaviour, whether verbal or otherwise, will not be tolerated.
- Listen to and comply with requests and directions from Museum staff and Volunteers.
- Consider others when visiting our exhibitions and do not make unnecessary noise.
- There are many uneven surfaces in the Museum, so please walk rather than run.
- Do not climb on the Members' Banking (the banked part of the Race Track).
- Do not touch exhibits unless invited to do so.
- Do not cross barriers – they are there to protect both visitors and exhibits.
- Do not climb, or allow children in your care to climb, inside or on cars, motorcycles, buses, bicycles and aircraft unless invited by a member of staff or a volunteer.
- Do not bring food or drink into exhibition areas.
- Use mobile telephones and other portable devices with respect and consideration for other visitors. If you are taking part in a tour or educational activity, please turn your mobile telephone off or onto silent.
- Assistance dogs only are allowed on site, no other dogs, or animals.
- Admission onto the Museum site is only granted to children and young people (aged 16 and under) if they are accompanied by an adult, who is responsible for their behaviour and safety at all times, unless prior permission has been obtained. Secondary students on an organised educational visit must be accompanied into the museum by a responsible adult but, once here, they are welcome to explore the different areas in smaller groups by themselves.
- Only children less than 5 years old and supervised by an adult may use scooters on site, but these are not to be used inside any buildings. Skateboards or hover boards are not permitted on site.
- Smoking is not permitted in any buildings or aircraft on the Brooklands Museum site and this restriction also applies to E-cigarettes. There may be additional 'No Smoking' areas designated outside at certain events.

June 2018